LUTTRELLSTOWN CASTLE
RESORT
★★★★★

Job Description

Food & Beverage Supervisor

Reporting to: Director of Operations

Working with: General Manager
Director of Finance
Director of Marketing & Events
HR Manager
F & B Management
Head Chef
Director of Golf

Primary Purpose:

Luttrellstown Castle Resort is currently recruiting for the position of Food and Beverage Supervisor. We require a talented food and beverage supervisor to support and assist our Food and Beverage Manager to deliver excellent dining experience at our resort. This will include assisting in supervising all food and beverage outlets including, La Mora Restaurant, Spike Bar, banqueting suites and meeting rooms, ensuring the efficient and smooth running of service.

Key Responsibilities:

- Maintain a prominent level of visibility and supervisory involvement in the food and beverage outlets at all times
- Ensure that all team members are trained to carry out effective, professional service and to deliver a warm welcome. Ensuring high standards are set and continue to be observed
- Responsible for inquiries, complaints and any problems that may arise whilst on duty and to ensure they are resolved in a timely manner and communicated to senior management.
- Assist the Food and Beverage Manager, overseeing rosters and ensuring cost effective measures are adhered to at all times
- Managing the Restaurant Reservation Book and attending weekly function meetings.
- Ensure that a sales culture is created by actively encouraging up selling
- To ensure cleanliness levels are maintained to a high standard in all F&B areas
- Carry out cash handling procedures in accordance with Company policy
- To keep up to date with competitors and local businesses.
- Liaise and maintain a relationship with other departments to ensure the effective, efficient and smooth running of events.
- Assist in promotional and marketing activities as required.
- Adhere to Health & Safety Procedures and other Company Policies and Procedures.
- Any other duties relevant to your skills that may be assigned to you by the Company.

Requirements:

- Excellent leadership and delegation skills required.
- Must be a self-starter, with good communication skills.
- Available to work early and late shifts both midweek and weekend
- Must have a minimum of 2 years hotel food & beverage at supervisory level

General:

You are expected to carry out your duties in a diligent and professional manner with a friendly outgoing attitude. It is important that you work together with other members of the management team to ensure that we operate a high standard of professional service and provide an enjoyable environment for members, customers and employees alike.
It is expected that you will ambitious, but consistent, willing to work hard to prove your value to the management team. You will be expected to participate in additional training if required and to take an interest in developments within the industry to keep abreast of new initiatives.

Remuneration Includes:
Competitive Salary
Meal on Duty
Parking
Staff discounts
Complimentary Golf
Opportunities for career progression

Contact:

Please send CV & Cover Letter to:
recruitment@luttrellstown.ie